

(L1) Production Solutions

❖ (M101) Practical Solution

- Helping you develop your ideas, using our creative experience and knowledge.
- Turning your ideas into reality by creating all structural and manufacturing designs.
- Communicating with your building contractor on their part of the upholstery area on site.
- This includes one site visit C (Any additional 'M103 site visit C' can be added for an additional cost).

❖ (M102) Safety Scrutiny

- We will deal with the project Fire Officer specified to us by you, to find out what fire regulations are needed on all materials used by Hill Upholstery and Design.
- We will use our experience to ensure that all materials used by Hill Upholstery and Design meet with all relevant fire regulations.
- Where materials are specified to us by you we can only advise from information given to us by fire officer and our knowledge. If client does not take our advice, Hill Upholstery and Design cannot be held responsible for the delay of project.
- This includes all advice but if fire testing or fire coating needs to be done then there will be additional costs.

❖ (M103) Site visit

Site Visit A

- We will check all access to where your project will be fitted and manufacture to suit.
- We will check area where your project is being fitted for skirting, radiators, uneven walls and any additional elements that would prevent your project to fit perfectly.
- We will check measurements given to us by your designer/contractor.
- The area where your project is being fitted has to be at final stage and clear for us to measure, to ensure that it is made to achieve a perfect fit.
- Any adjustments that have to be made to project due to information gathered on site visit will be added to your invoice, which will have to be confirmed by you before project proceeds.
- This allows a max of 2 men, 1.5 hrs on site (unless other-wise stated) any additional hours will be charged at £60 an hour per man.

Site Visit B

- We will make templates, where necessary, of area where your project is to be located which will ensure a perfect fit (area will have to be at final stage).
- We will check all access to where your project will be fitted and manufacture to suit.
- We will check area where your project is being fitted for skirting, radiators, uneven walls and any additional elements that would prevent your project to fit perfectly.
- We will check measurements given to us by your designer/contractor.
- The area where your project is being fitted has to be at final stage and clear for us to measure, to ensure that it is made to achieve a perfect fit.
- Any adjustments that have to be made to project due to information gathered on site visit will be added to your invoice, which will have to be confirmed by you before project proceeds.

- This allows a max of 2 men, 2 hrs on site (unless other-wise stated) any additional hours will be charged at £60 an hour per man.

Site Visit C– This site visit can only be bolted onto “M101 Practical Solution”

- On-site brainstorming session with client.
- Any adjustments that have to be made to project due to information gathered on site visit will be added to your invoice, which will have to be confirmed by you before project proceeds.
- This allows a max of 2 men, 2 hrs on site (unless other-wise stated) any additional hours will be charged at £80 an hour per man.

Site Visit D– To Template/measure for Recover

- We will visit your project on-site to take templates/measure and check access.
- This allows a max of 2 men, 2 hrs on site (unless other-wise stated) any additional hours will be charged at £45 an hour per man.

❖ (M104) Manufacture

- Your project will be manufactured in our workshop.
- You will provide dimensions, structural and manufacture specifications, fabric specifications, where needed (unless you have chosen our ‘M101 Practical Solution’ service).
- You will need to confirm all fire regulations needed to meet the needs of the project fire officer (unless you have chosen our ‘M102 Safety Scrutiny’ service), if not specified, all fabric will be Crib 5 unless otherwise stated.
- We will need to know if project is in leather or needs pattern matching as this may change the quote.
- Where seating is concerned, unless you otherwise state, we will build our standard seating shape with your desired finish.

❖ (M105) Manufacture/Recover/Repair/Re-upholster on site

- Your project will be manufactured/Recovered/Repaired/Re-Upholstered or otherwise specified, fully or partly on site
- Due to this service being bespoke to your building we will only be able to give an approx costing and will charge by the hour
- You will provide dimensions, structural and manufacture specifications, fabric specifications and design features (unless you have chosen our ‘M101 Practical Solution’ service).
- You will need to confirm all fire regulations needed to meet the needs of the project fire officer (unless you have chosen our ‘M102 Safety Scrutiny’ service), if not specified, all fabric will be Crib 5 unless otherwise stated.
- We will need to know if project is in leather or needs pattern matching as this may change the quote.

❖ (M106) Upholster

- Frames/panels will be supplied by you and will be upholstered using your specification and design details. Please see ‘K2 seating Manufacture Guidance’
- You will provide dimensions, structural and manufacture specifications, fabric specifications and design features, if needed (unless you have chosen our ‘M101 Practical Solution’ service).
- We will give you advice on allowances for average thickness of fabric on framework. We will always assemble framework, once completed, in our workshop to make sure the finish is correct but Hill Upholstery and Design cannot be held responsible if project does not assemble on site due to site

position, order of assembly or the specifications of any added features which Hill Upholstery and Design were unaware of.

- You will need to confirm all fire regulations needed to meet the needs of the project fire officer (unless you have chosen our 'M102 Safety Scrutiny' service) , if not specified, all fabric will be Crib 5 unless otherwise stated.
- We will need to know if project is in leather or needs pattern matching as this may change the quote.
- All work will be completed in our workshop- If any Upholstery has to be done on site due to the type of project, this service will be bespoke to your building and we will only be able to give an approx costing and will charge by the hour (Please see 'M105 Manufacture/Recover/Repair/Re-upholster on site').

❖ (M107) Re-Upholstery

- Your project will be stripped and recovered using your specification and design details (unless you have chosen our 'M101 Practical Solution' service).
- Foam will be replaced where needed.
- You will need to confirm all fire regulations needed to meet the needs of the project fire officer (unless you have chosen our 'M102 Safety Scrutiny' service) , if not specified, all fabric will be Crib 5 unless otherwise stated.
- All materials will be supplied by you, unless otherwise agreed.
- We will need to know if project is in leather or needs pattern matching as this may change the quote.
- All work will be completed in our workshop- If any Recover/Re-upholstery has to be done on site due to the type of project, this service will be bespoke to your building and we will only be able to give an approx. costing and will charge by the hour (Please see 'M105 Manufacture/Recover/Repair/Re-upholster on site').

❖ (M108) Recover

- Your project will be stripped and recovered using your specification and design details.
- You will provide dimensions, structural and manufacture specifications, fabric specifications and design features, if needed(unless you have chosen our 'M101 Practical Solution' service).
- We will need to know if project is in leather or needs pattern matching as this may change the quote.
- You will need to confirm all fire regulations needed to meet the needs of the project fire officer (unless you have chosen our 'M102 Safety Scrutiny' service), if not specified, all fabric will be Crib 5 unless otherwise stated.
- All work will be completed in our workshop- If any Recover/Re-upholstery has to be done on site due to the type of project, this service will be bespoke to your building and we will only be able to give an approx. costing and will charge by the hour (Please see 'M105 Manufacture/Recover/Repair/Re-upholster on site').

❖ (M109) Fitting

- This fitting cost will allow our men enough hours to fit your project so it is perfect.
- Fitting is only for projects that are Manufactured/Recovered/Re-upholstered in our workshop and then fitted on site.
- If any manufacture/Recover/Re-upholster has to be done on site due to the type of project, this service will be bespoke to your building and we will only be able to give an approx costing and will charge by the hour (Please see 'M105 Manufacture/Recover/Repair/Re-upholster on site').
- If the relevant site visit is not taken we cannot guarantee that your finished items will fit, as it will only be made from information and sizes specified to us by you.

- We will need access to the relevant areas for the duration, parking and access to power sockets.

❖ (M110) Collection and Delivery

- We will collect/deliver furniture from your ground floor reception or loading bay at address specified by you.
- This service doesn't include any dismantling/assembling of furniture on site. (Please see 'M109 Fitting' OR 'M105 Manufacture/Recover/Repair/Re-upholster on site').
- Delivery and Collection will be made by 1 person (unless otherwise stated) so please make sure that there is someone to assist the driver to get furniture onto or off the van.

❖ (M111) COM list

- We will list everything that you need to buy directly from the suppliers.
- This will always be an estimate and although every care is taken to get amounts correct, this cannot be done accurately until project is in our workshop and can be measured.
- This charge is to be paid upfront.

❖ (M112) Repair

- All repairs will be specified on your quote.
- Due to this service being bespoke to your furniture we will only be able to give an approx. costing and will charge by the hour.
- All work will be completed in our workshop- If any Repairs have to be done on site due to the type of project, this service will be bespoke to your building/Furniture and we will only be able to give an approx. costing and will charge by the hour (Please see 'M105 Manufacture/Recover/Repair/Re-upholster on site').

❖ (M113) Supply

- We will supply materials specified by you.
- You will need to confirm all fire regulations needed to meet the needs of the project fire officer (unless you have chosen our 'M102 Safety Scrutiny' service), if not specified, all fabric will be Crib 5 unless otherwise stated.
- Hill Upholstery and Design cannot be held responsible for materials specified or supplied by you.
- Guarantees for any materials supplied to you by Hill Upholstery and Design lies solely with our supplier.